

Data protection declaration

1. Information with regard to the processing of personal data

Hereby we inform you about the processing of personal data when using our website. Personal data means any information relating to an identified or identifiable natural person (data subject) , e.g. name, address, e-mail addresses, user behavior.

‘Controller’ according to Art. 4 para. 7 EU Data General Data Protection Regulation (GDPR) is BEHALA – Berliner Hafen- und Lagerhausgesellschaft mbH, Westhafenstraße 1, 13351 Berlin. You can reach our data protection officer either by datenschutzbeauftragte@behala.de or by writing to our postal address with the suffix "the data protection officer".

2. Collection and storage of personal data as well as type and purpose of their use

a) By visiting our website

When you visit our website www.behala.de, the browser on your device automatically sends information to the server on our website. This information is temporarily stored in a so-called log file. The following information are recorded without your intervention and stored until it is automatically deleted:

- IP address of the requesting computer,
- date and time of access,
- name and URL of the retrieved file,
- website from which the access is made (referrer URL),
- the browser used and also maybe the operating system of your computer as well as the name of your access provider.

The mentioned data will be processed by us for the following purposes:

- ensuring a smooth connection of the website,
- ensuring convenient use of our website,
- evaluation of system security and system stability
- for further administrative purposes.

The legal basis for data processing is Art. 6 para. 1 s. 1 lit. f GDPR. Our legitimate interest is given by the above said. Under no circumstances is the data collected used for the purpose of drawing conclusions about you personally. In addition to that, we use cookies and analysis services on our website. You will find detailed explanations under sections 4 and 5 of this data protection declaration.

b) When using our contact form

If you have any questions, we offer you the opportunity to contact us through the contact form provided on our website. It is necessary to provide a valid e-mail address so that we know the sender of the request in order to be able to respond. Further information can be provided voluntarily. The data will be processed for the purpose of contacting us in accordance with Art. 6 Par. 1 S. 1 lit. f) GDPR.

3. Cooperation with third parties and processors

Data will only be passed on within the framework of existing laws. If we disclose data to third parties in the course of our processing, this is done on the basis of Art. 6 para. 1 GDPR, e.g. when transferring the data to payment service providers for the purpose of contract fulfilment (Art. 6 para. 1 lit. b DSGVO) or on the basis of our legitimate interests when using web hosts etc. (Art. 6 para. 1 lit. f DSGVO). In addition, data may be transferred to third parties, either if you have given your consent or if there is a legal obligation to do so. If we authorize service providers to process data on the basis of a so-called "order processing contract", this is done on the basis of Art. 28 GDPR.

4. Cookies

We use cookies on our website. Cookies are small files that your browser automatically creates and that are stored on your device (laptop, tablet, smartphone, etc.) by visiting our site. They do not damage your end device, do not contain viruses, Trojans or other malware. Information is stored in the cookie in connection with the specific end device. However, this does not mean that we immediately become aware of your identity.

Cookies serve on the one hand to make the use of our offer more pleasant for you. For example, we use so-called session cookies to recognize that you have already visited individual pages of our website. These will be deleted automatically after leaving our site.

Furthermore, we also use temporary cookies that are stored on your end device for a specified period of time to increase the usability of our website. If you visit our site again to use our services,

it will automatically recognize that you have already been there and what entries and settings you have already made so that you do not have to re-enter them.

Moreover, we use cookies to statistically record the use of our website and to evaluate it for the purpose of optimising our offer (see Section 5). These cookies enable us to automatically recognize when you return to our site. These cookies are automatically deleted after a defined period of time. The data processed by cookies is required for the purposes mentioned in order to protect our legitimate interests and those of third parties according to Art. 6 para. 1 s. 1 lit. f GDPR. Most browsers automatically accept cookies. However, you can configure your browser so that no cookies are stored on your computer or a message appears always before a new cookie is created. However, the complete deactivation of cookies may lead to the fact that you cannot use all functions of our website.

5. Analysis tools

We use the tracking measures mentioned below on the basis of Art. 6 para. 1 s. 1 lit. f GDPR. Hereby we aim to continuously optimize our website. On the other hand, we use the tracking measures to statistically record the use of our website in order to optimize our offers for you. These interests are to be regarded as legitimate according to the aforementioned regulation.

The data processing purposes and data categories can be found in the corresponding tracking tools.

6. Rights of the persons concerned

You have the following rights against us with regard to your personal data:

- right of access;
- right to -rectification or erasure,
- right to restriction of processing,
- right to object to processing of personal data,
- right to data portability.

You also have the right to lodge a complaint with a supervisory authority if you consider that the processing of personal data relating to you by our company infringes the GDPR.

7. Right to object

If you have given your consent to the processing of your data, you have the right to withdraw at any time. Such a withdrawal affects the lawfulness of processing after you withdrew.

If your personal data are processed on the basis of legitimate interests according to Art. 6 para. 1 s. 1 lit. f GDPR, you have the right to object on grounds relating your particular situation at any time to the processing of your personal data, Art. 21 DSGVO. Where personal data are processed for direct marketing purposes, you have the right to object at any time to processing of personal data concerning you regardless if it is relating your particular situation.

If you wish to exercise your right of withdrawal or objection, please send an e-mail to datenschutzbeauftragte@behala.de.

8. Data security

We use the widespread SSL encryption (Secure Socket Layer). Usually this is a 256-bit encryption. If your browser does not support 256-bit encryption we use 128-bit v3 technology instead.

You can tell the encryption of a page of our website when the key lock symbol in the lower status bar of your browser is shown. We also use suitable technical and organisational security measures to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or unauthorised access by third parties. Our security measures are continuously improved in line with technological developments.

9. Up-to-dateness and amendment of this data protection declaration

This data protection declaration is currently gültig and is valid as of May 2018.

Due to further developments of our website and offers or due to legal changes or official requirements, we may change this data protection declaration.